



## Ripley Power and Light offices will be closed...

- Monday, October 9, for Columbus Day
- Thursday and Friday, November 23 & 24, for Thanksgiving



Pay your bill online and more  
... at [ripleypower.com](http://ripleypower.com)

## Office Hours & Locations

*We are open 47 hours each week  
to serve you better!*

7:30 a.m. to 5 p.m.  
Monday-Thursday

7:30 a.m. to 4:30 p.m. Friday

## You can pay your utility bill at ...

- 150 S. Main St. in Ripley
- 409 S. Church St. in Halls

*If you have not been receiving your  
bills, call our office immediately so  
we can verify your mailing address.*



731-635-2323 ■ 731-836-7595  
[www.ripleypower.com](http://www.ripleypower.com)

## eScore offers rebates on energy-efficient heat pumps

Hot weather usually means higher energy bills, particularly if you cool your home with inefficient air-conditioning units or if your heat pump is more than 12 years old.

It's probably time to consider purchasing an energy-efficient electric heat pump, the most economical way to heat and cool your home in West Tennessee's climate.

Ripley Power and Light participates in a TVA program called eScore, which offers incentives for customers to upgrade to an energy-efficient heat pump.

The eScore program, for example, offers you ...

■ A \$500 rebate if you upgrade to a dual fuel heat pump. Your unit will cool with electricity, heat your home with electricity and switch to gas when the weather drops to a certain temperature in the winter. To be eligible, you must change your primary heat source from non-electric to electric.



■ A \$400 rebate if you install a ductless mini-split system, switching from non-electric to electric for your primary heat source.

■ A \$250 rebate if you upgrade your existing electric heat pump to a more efficient, electric heat

pump.

The eScore program, which offers other rebates, gives you a simple path to improve your home's energy efficiency. Ripley Power and Light's financing program will finance many of these improvements with payments on your monthly utility bills.

Your home's eScore, between one and 10, represents your home's current level of energy efficiency and potential areas for savings. Your participation in the program starts with a free home evaluation by a TVA-certified eScore advisor.

Get started on your path to energy efficiency today. Visit the "Save Energy. Save Money." section of [ripleypower.com](http://ripleypower.com) or call 731-635-2323.

## Parades, pumpkins and even Santa

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## December

■ The Lauderdale Chamber/ECD office will hold its First Annual **Donuts with Santa and Workshop with Heroes** on Saturday, Dec. 2.

Children will be able to hear a story, build a craft with a local hero and have some donuts with Santa. Children can attend one of two time slots, 9-10:30 a.m. and 11 a.m. to 12:30 p.m.

■ If your organization has an event in the



upcoming fall and holiday season, send your information to Tracy Sellers, Ripley Power and Light Co., at [tsellers@ripleypower.com](mailto:tsellers@ripleypower.com). Events will be listed on the utility's website, [ripleypower.com](http://ripleypower.com). December events will also be found in the Ripley section of the winter Tennessee Connections that comes out around Dec. 1.

Meanwhile, any 2018 events that you would like in Power and Light's 2018 printed calendar should be sent to Sellers by Nov. 17.

# Ripley

Fall 2017

## POWER AND LIGHT COMPANY

## Understanding power surges and why it's smart to have protection



Your air conditioner cycling on. Tree limbs falling on power lines. A squirrel touching a transformer. Lightning. Starting your vacuum cleaner.

All of these activities have the potential to create a power surge in your electric service that results in damage to major appliances and sensitive electronic equipment.

That's why Ripley Power and Light offers a two-tier surge protection program.

The first level installs a device at your meter to protect large appliances, such as a refrigerator, stove, washer, dryer, freezer and heating and air-conditioning system. The cost is \$5.95 per month, plus a one-time \$10 installation fee. Both fees will be on your utility bill.

However, to encourage more customers to have surge protection, Ripley Power and Light is waiving the \$10 installation fee for a limited time.

The utility company also is waiving the installation fee for an upgraded surge protection unit on the meters of customers who had units installed between 1999 and 2002.

These units are still working to protect homes, but they are now out of warranty and would no longer cover damages if a direct lightning hit, for example, damaged appliances.

Ripley Power and Light is contacting customers who have these older units to let them know about the upgrade, said Mike Demeris, Energy Services Specialist. However, if you think your unit is out of warranty, you can contact him at [mdemeris@ripleypower.com](mailto:mdemeris@ripleypower.com) or 731-635-2323.

The utility will continue to contact customers as other

units reach the end of the warranty period, Demeris said.

The 15-year warranty on the surge protection units starts from the date of manufacture and pays for damage to white appliances – stoves, refrigerators, central air conditioners, freezers and the like – if a surge caused the damage. There is no deductible.

**Ripley Power and Light is waiving the \$10 installation fee for meter-based surge protection for a limited time.**

Customers' second level of protection is a one-time purchase of plug-in surge protection devices for sensitive electronic equipment, such as computers, entertainment systems and garage door openers. The purchase can be added to the electric bill at zero interest and is easy to

install without professional help. There is no monthly fee.

Power surges occur when the flow of electricity is interrupted, then started again, or when something sends electricity flowing back into the system. Surges can range from five or 10 volts when you turn on your hair dryer to thousands of volts if lightning strikes a transformer.

More than half of household power surges originate in the home and can occur dozens of times of day.

For more information about the surge protection program visit the "For Home" section of [ripleypower.com](http://ripleypower.com) or call 731-635-2323.



# Parades, pumpkins and even Santa

From a “square” crow competition to nature hikes, the Ripley area has many fall activities. And holiday activities are just around the corner. Get out your calendar as we look at just a few of them ...

## September

■ September begins with the **Lauderdale County Fair** at the Halls Airbase. Hosted by the Lauderdale Chamber /Economic and Community Development, the fair has activities for the whole family, including carnival rides and games, entertainment and livestock shows. The fair begins Thursday, Aug. 31, and ends Saturday, Sept. 2.

■ The 26th Annual **Festival of Quilts and Fine Needlework** runs from Sept. 11 through Oct. 5 in the lobby of Bank of Ripley, 134 N. Jefferson (on Court Square). The quilt show is open during normal bank hours, 8 a.m. to 5 p.m. Monday through Friday. The exhibit will feature antique and new quilts and pieces of fine needlework. Some items will be for sale. Viewers will have the opportunity to cast a vote for their favorites in the “Viewers Choice Awards.” For more information contact the bank at [service@bankofripley.com](mailto:service@bankofripley.com) or 731-635-1230.

■ Put on your hiking shoes and celebrate **National Public Lands Day** at Fort Pillow State Park at 11 a.m. Saturday, Sept. 30. The hike will follow some of the park's historic trails.

## October

■ Ripley Court Square will be filled with “square” crowds the whole month of October. To participate in the competition, pick up a PVC form from Lee Johnston, executive director of Ripley Downtown Development, in September. Contact him at 731-635-0008 or [developripley38063@gmail.com](mailto:developripley38063@gmail.com). The



Hikers take a break during the After-Thanksgiving-Day Hike at Fort Pillow State Park.

categories for the competition will depend on the number of entries, Johnston said.

■ The **Alex Haley Museum** will be collecting **non-perishable foods** all month long to benefit the Ripley Elementary backpack program, said Event Coordinator Kaye Jordon. Boxes will be set up at the museum for the food, which is given to children and families in need when school is not open to provide free breakfasts and lunches.

■ The Ripley Fire Department celebrates **Fire Prevention Week** with an open house from 8 a.m. to noon Saturday, Oct. 14, at the fire station, 156 S.

Washington St. Sparky, the fire dog, will be on hand as you tour the fire station. Fire Prevention Week is Oct. 8-14.

■ The **Ladies Fall Lunch at the Veterans Museum** in Halls is at noon on Thursday, Oct. 19. The event includes a catered, plated lunch; door prizes; a fashion show; and entertainment by Bill Butler, who will be playing the harp. Seating is \$25 a person. Call the museum at 731-836-7400 to reserve your seat.

■ Fort Pillow State Park offers an evening of programs and events at its **Fall Festival** on Saturday, Oct. 21. Activities begin at 5:30 p.m. with a hayride at 6:30 p.m. Activities for children 10 and under include a costume contest and a pumpkin-decorating contest with prizes. The whole family is invited on the hayride.



Pictured, from left, are Carolyn Simpson, Sarah Beth Taylor and Carolyn Mitchell at “Think Pink.”

■ It's okay to “**Think Pink**” on Thursday, Oct. 26, at Halls First Baptist Church, 102 E. Main St. The event, sponsored by the Lauderdale County Commission on Aging, focuses on detecting breast cancer early and raises money for breast cancer research, said Joni Cook, director of the aging commission.

The event, from 10 a.m. to 2 p.m., will feature a guest speaker, lunch at Café Courage provided by the church kitchen committee from Halls First Baptist Church, vendors, door prizes, entertainment and an auction of homemade, stacked layer cakes. Baptist Hospital's mobile mammogram unit will be on hand to do mammograms, and Life Blood will be seeking blood donations.

■ Children can **paint pumpkins** and win prizes at the **Alex Haley Museum** at 10:30 a.m. on Saturday, Oct. 28. Tables for pumpkin painting will be set up in the parking lot of the museum, said Jordon. The pumpkins will again be donated by local pumpkin growers, she added.

■ Celebrate **Halloween** on the Ripley Court Square at **Trunk or Treat**, 4:30-6 p.m. Tuesday, Oct. 31. Businesses and individuals will be handing out plenty of candy at the family-friendly, safe event.

## November

■ The holidays begin Saturday, Nov. 4, with the **Holiday Tasting and Shopping Extravaganza**. The annual event is sponsored by the Lauderdale County FCE Clubs and features crafts and food made by club members and other vendors with holiday gift ideas.

The event is 10 a.m. to 2 p.m. at Ripley High School, 254 S. Jefferson St. The Holiday Tasting, which is 11 a.m. to 1



Angie and Mike Allmand, Ripley Power and Light President and CEO, hand out treats during last year's Trunk or Treat. This year's event starts at 4:30 p.m. on Oct. 31 and is on Court Square.

p.m. and features 16 different dishes, costs \$6 in advance or \$8 at the door. A booklet with recipes and holiday ideas is included with your ticket purchase. Tickets are available from any FCE member or by calling 731-635-9551. Entrance to the event is free.

■ **Veterans Day** on Saturday, Nov. 11, begins at 10 a.m. with a **parade** around Ripley's Court Square. Johnston, of Ripley Downtown Development, says that efforts are being made to include all Lauderdale County veterans. They should contact Ronnie Elder at 731-612-1336 and plan

to participate in the parade. Others can contact Johnston at 731-635-0008 or the Lauderdale Chamber/ECD Office at 731-635-9541 for a parade form.

■ The **Veterans Museum** welcomes

veterans from all time periods and branches to its **Veterans Day program** at 2 p.m. Saturday, Nov. 11. The event includes recognition of veterans, guest speakers and refreshments.

■ The Town of **Halls** will hold its annual **Christmas tree lighting** on Friday, Nov. 17, with caroling and a movie in the gazebo downtown.

■ The City of **Ripley** has its annual **Christmas tree lighting** on Saturday, Nov. 18, in conjunction with the 2nd Annual Run, Run Rudolph Family Fun Walk and Movie in the Amphitheater.

■ It's time for another hike at Fort Pillow State Park. Join the staff at Fort Pillow at 11 a.m. on Friday, Nov. 24, for an **After-Thanksgiving-Day hike**. Walk the historic trails as you shed some of the weight gained the day before.

■ Groups begin setting up their Christmas trees on Saturday, Nov. 25, for a **holiday display at the Alex Haley Museum**. The trees are on display until after the first of the New Year, Jordon said. The museum's holiday open house is 4-7 p.m. Thursday, Dec. 14.

■ **Ripley** will hold its annual **Christmas Parade** on Thursday, Nov. 30. Lineup will begin at Ripley City Park and will continue around the downtown court square.

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