



Ripley Power and Light offices will be closed...

- Tuesday, July 4, for Independence Day
- Monday, September 4, for Labor Day



Pay your bill online and more
... at ripleypower.com

Office Hours & Locations

*We are open 47 hours each week
to serve you better!*

7:30 a.m. to 5 p.m.
Monday-Thursday

7:30 a.m. to 4:30 p.m. Friday

You can pay your utility bill at ...

- 150 S. Main St. in Ripley
- 409 S. Church St. in Halls

*If you have not been receiving your
bills, call our office immediately so
we can verify your mailing address.*



731-635-2323 ■ 731-836-7595
www.ripleypower.com



CAMP, Continued ...

the kids, and transportation to and from camp each day is provided. Breakfast and lunch are also provided.

This summer will be the 28th year that New Life Union Mission has operated the camp. The organization also has a youth club program during the school year. To keep the momentum and progress made with the children after they leave camp, many of the children are invited to attend the youth club the following year.

Youth club activities include recreation time, homework time, crafts, Bible study, field trips and 4-H. Both programs are designed to help children be successful in life.

"We want to offer children who won't get an opportunity to do these things the same opportunity that other kids have," Parker said.

When not in use, the mission makes the camp and lodge available for rent by churches. For information about the camp, contact the mission at newlifeunionmission.org or 731-285-0726.



Summer Safety

- ▶ All outdoor receptacles should be covered to keep them dry. This is especially important around pools, spas and other water activities.
- ▶ Use a ground fault circuit interrupter (GFCI) for electrical devices used outside to help prevent electrocutions and electric shock injuries.
- ▶ Make sure all electrical equipment used for swimming pools is grounded.
- ▶ Electrical devices and cords should be kept at least 10 feet away from water sources such as pools and spas.
- ▶ Never handle electrical devices when you are wet – either from water activities or from perspiration.

Ripley

POWER AND LIGHT COMPANY

Summer 2017

*We've got a much
better way
to stay cool
this summer*



An energy-efficient electric heat pump provides even cooling in hot weather,
keeps you warm in winter – and saves you money on your electric bill!

Replacing their 30-year-old heating unit and ductwork was a big financial decision, said Tammy Mann. That's why she and her husband, Michael, bought an energy-efficient heat pump with financing through Ripley Power and Light Company.

"The financing program gave us some flexibility," Mrs. Mann said. "We couldn't have paid for it all at one time."

Joy Ward of Halls needed a new heating system this past winter, too. An important part of her new heat pump purchase, she said, was being able to finance it through Ripley Power and Light and have payments on her monthly utility bill.



Mike Allmand,
President and CEO
Ripley Power and Light

"I am 87 years old and live on a fixed income. Financing through Ripley Power and Light was the only way I could do it."

Ripley Power and Light offers the financing program as a service to our customers, said Mike Allmand, the utility company's President and CEO.

"A heat pump is the best and most efficient way to heat and cool a home in West Tennessee's climate, and we want to encourage our customers to

**We'll even give you a
rebate! Get \$200 when
you switch from gas heat
to an energy-efficient
electric heat pump or
\$100 if you upgrade
from electric heating to
an energy-efficient
electric heat pump.**

choose an energy-efficient electric heat pump whenever they need to upgrade or replace an old unit. Our financing program makes it easier for customers to make this decision."

The Manns' dual fuel heat pump will save electricity as they heat and cool their home. In the coldest of weather, the heat pump will also use natural gas.

"We are looking forward to saving money on our utility bill," Mann said.

Quality Contractor Network

Both the Manns and Ward bought their heat pumps from Quality Service Co., a member of Ripley Power and Light's Quality Contractor Network. (See complete list of contractors on the next page.)

Besides being a requirement to get financing through Ripley Power and Light, having a unit installed through a contractor on the network helps ensure a customer will get the correct-sized heat pump for his or her home's heating and cooling needs and that it will be installed correctly.

Continued on the next page ...

**With Ripley Power and Light's financing, you
can pay for your heat pump on your monthly
utility bill with no money down and up to 10
years with no prepayment penalty.**

Heat pumps, continued ...

It was cold in Ward's home when her heating unit went out. She quickly had a new energy-efficient electric heat pump in her home with the help of Mike Demeris, the energy services specialist at Ripley Power and Light, and Mike Currie, owner of Quality Service Co.

"They did a wonderful job," said Ward. "I can't say enough for Ripley Power and Light and Mike Currie."

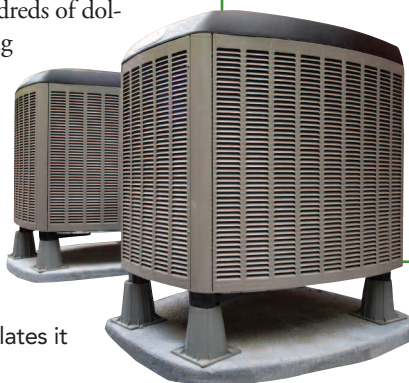
Save Money

An efficient heat pump can save you hundreds of dollars each year in your heating costs, depending on the type of heat you have now, explained Demeris.

"I heat and cool my home in Ripley with a heat pump," he said. "I wouldn't do it any other way."

How a heat pump works

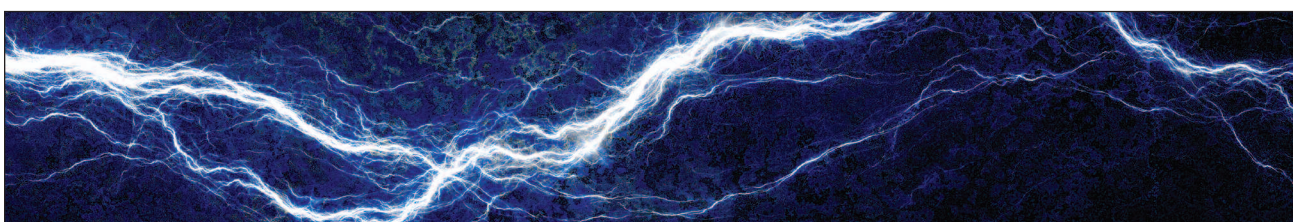
- ▮ In cold weather, a heat pump takes heat from the air outside your home and circulates it inside your home.
- ▮ The process reverses in the summer, as it takes the hot air from inside your home and pumps it outside, while circulating the cooled, dehumidified air throughout your home.
- ▮ Unlike gas heaters, heat pumps have no fumes or flames.



Quality Contractor Network members

- ▮ Angel Air & Heat; Johnny Angel, owner; Munford; 901-837-9380 (Amana, Westinghouse)
- ▮ Flatt Heat & A/C; John Flatt, owner; Newbern; 731-627-2581 (Trane)
- ▮ Heglar Plumbing & Electric Co.; Keith Heglar, owner; Humboldt; 731-784-3642 (Trane)
- ▮ Quality Service Co.; Mike Currie, owner; Ripley; 731-635-3451 (Trane, Carrier)
- ▮ Williams Heating & Cooling; Steve Williams, owner; Friendship; 731-656-2231 (American Standard)
- ▮ Windle Heat & AC; Andy Windle, owner; Dyersburg; 731-285-7970 (American Standard)

- ▮ It's important to look for the SEER rating on the heat pump to determine its efficiency. The higher the SEER, the higher the efficiency of the heat pump and the lower the cost to operate it.
- ▮ Heat pumps aren't new. The first practical model was in use in 1927. Heat pumps were introduced to the American market in the 1950s. Millions are in homes today.



Surge protection program saves appliances, electronics

Whether it's keeping the refrigerator cold or the washing machine spinning, Brad and Ronica Anderson don't want an unexpected surge in electric power to damage their home's large appliances.

That's why they recently signed up for Ripley Power and Light Company's surge protection program. Ripley Power and Light installed a surge-protection device at their electric meter to protect their large appliances, such as their refrigerator, stove, washer, dryer, and heating and air-conditioning system.

The Andersons, who live in Henning, have two teenage sons. "The washing machine is going all of the time," Mr. Anderson said. "We've had power surges, and we felt we needed to protect our appliances."

Like others who have the meter-based surge protection, the Andersons paid a one-time installation fee of \$10 and now pay a monthly leasing fee of \$4.95. Both fees are on their monthly utility bill.

The surge protection program has a 15-year warranty from the date of manufacture that pays for damage to white appliances - stoves, refrigerators, central air conditioners, freezers, and the like - if a surge caused the damage.

Electric power surges are caused by a variety of things, such as tree limbs falling on power lines, an animal touching a transformer, lightning, the air conditioner cycling on or turning the vacuum cleaner on. These activities have the potential to create a power surge in your electric service and damage major appliances and sensitive electronic equipment.

Ripley Power and Light also offers a second level of surge protection for sensitive electronic equipment, such as televisions and computers. The one-time purchase of these devices has no extra monthly fee.

For more information about the surge protection program visit the "For Home" section of ripleypower.com or call 731-635-2323.

NEW LIFE YOUTH CAMP offers new opportunities



Dyersburg mission takes at-risk kids to camp

At-risk school children from Northwest Tennessee communities of Dyersburg, Halls and Gates are getting a chance to enjoy one of the best parts about growing up: summer camp.

New Life Youth Camp - operated by New Life Union Mission in Dyersburg - is on a farm just outside of Halls. The Mission owns part of the property, which was donated by Jim and Donna Ewell, and has a multi-year lease agreement to maintain and use the other part of the farm where the camp is held.

Campers enjoy swimming, fishing, kayaking, paddle boards, farm animals, an inflatable water obstacle course and water slide, archery, crafts, chapel, Bible study, hiking, and nature and wildlife presentations.

Older campers stay overnight one night in the lodge, grilling out, cooking s'mores over a campfire, hiking and watching a movie.

"We have lots of different activities, and they absolutely enjoy it," said

Camp Director Andy Parker. "You can see the reaction on the kids' faces."

The 50-acre property features a pond and trails and several upgrades done as part of local Eagle Scout projects. "It's a really beautiful place," Parker said.

From May 30 to June 29, children in different age groups will come for one week at a time. Age groups include first and second graders, third and fourth graders, fifth and sixth graders, seventh and eighth graders, and high school students.

About 250 students are invited to attend each year after organizers work with school officials to identify at-risk children who would benefit from the experience.

"We go to the Dyersburg and Halls school systems and speak with guidance counselors, and we ask for the children who need help for a variety of reasons," Parker said. "These are the kids that can't afford to go to camp."

The camp is free for



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